Viewing Videos

Sometimes a video that your instructor wants you to watch won't display in the browser. This document explains how to get the video to display correctly.

The problem

Recent versions of Firefox, Chrome, and Internet Explorer browsers have been designed to automatically block web pages that contain both secure (https) and insecure (http) content. Search Google for "mixed content" to find out more about what this means.

How it looks

In Blackboard, you'll see empty space where a video preview should show.

Find your browser below to find out how to fix this.

Internet Explorer 9 or Later

1. At the bottom of the screen click the "Show all Content" button.

2. The page will refresh and jump back to the home page for the course.

3. Use the course menu to navigate back to where the video is and it should display correctly.

Only secure content is displayed. What's the risk?
Mozilla Firefox

1. At the top of the browser, to the left of the address bar, click the shield icon.
2. In the pop-up window that appears, click the down arrow next to "Keep Blocking"
3. Click "Disable Protection on This Page"
4. The page will refresh and jump back to the home page for the course.
5. Use the course menu to navigate back to where the video is and it should display correctly.

Google Chrome

1. Click the shield icon on the right side of the address bar.
2. In the dialog box, click "Load unsafe script"
3. The page will refresh and jump back to the home page for the course.
4. Use the course menu to navigate back to where the video is and it should display correctly.