

AP 5045 Student Records—Challenging Content and Access Log

Reference: ***Education Code Sections 76222 and 76232;
Title 5 Section 54630***

Date Issued: September 5, 2012 Reviewed: ~~November 14, 2017~~

NOTE: These procedures are *legally required*. Local practice may be inserted if it substantially complies with the following elements, which reflect the minimum requirements of the Education Code.

The Grossmont-Cuyamaca Community College District (District) Chancellor shall ensure that these administrative procedures comply with Education Code regulations and Title 5. These District procedures shall include, but may not be limited to, the following minimum requirements:

Challenging Content

Any student may file a written request with the designate position administrator over Admission and Records to correct or remove information recorded in his ~~or~~ her their student records ~~, not including grade challenges [see BP 4231 Grade Challenges],~~ that the student alleges to be:

- 1) Inaccurate
- 2) An unsubstantiated personal conclusion or inference
- 3) A conclusion or inference outside of the observer's area of competence
- 4) Not based on the personal observation of a named person with the time and place of the observation noted

Within 30 days of receipt of the request, the administrator over Admission and Records shall meet with the student and the employee who recorded the information in question, if any, if the employee is presently employed by the District. The administrator over Admission and Records shall then sustain or deny the allegations.

If the administrator over Admission and Records sustains any or all of the allegations, he/she they shall order the correction or removal and destruction of the information. If the administrator over Admission and Records denies any or all of the allegations and refuses to order the correction or removal of the information, the student, within 30 days of the refusal, may appeal the decision in writing insert District option for appeals process to the following administrators at the college of record for enrollment:

Cuyamaca College:

- Vice President Instruction for academic issues
- Vice President Student Services for student record, financial aid, or disciplinary record issues

Grossmont College:

- Vice President Academic Affairs for academic issues
- Vice President Student Services for student record, financial aid, or disciplinary record issues

If the appropriate administrator denies any or all of the allegations and refuses to order the correction or removal of the information, the student, within 30 days of the refusal, may appeal the decision in writing to the president of the college of record for enrollment.

If the president of the college of record for enrollment denies any or all of the allegations and refuses to order the correction or removal of the information, the student, within 30 days of the refusal, may appeal the decision in writing to the District Chancellor.

If the District Chancellor denies any or all of the allegations and refuses to order the correction or removal of the information, the student, within 30 days of the refusal, may appeal the decision in writing to the Governing Board.

Within 30 days of receipt of an appeal, the Governing Board shall, in closed session with the student and the employee who recorded the information in question, determine whether to sustain or deny the allegations. If the governing board sustains any or all of the allegations, it shall order the Chancellor or his/her designee, to immediately correct or remove and destroy the information. ~~The decision of the governing board shall be final.~~

If the final decision is unfavorable to the student, the student shall have the right to submit a written statement of his/her their objections to the information. This statement shall become a part of the student's record until the information objected to, is corrected or removed.

Whenever there is included in any student record information concerning any disciplinary action, the student shall be allowed to include in such record a written statement or response concerning the disciplinary action.

Whenever there is included in any student record information concerning any disciplinary action in connection with any alleged sexual assault or physical abuse, or threat of sexual assault, or any conduct that threatens the health and safety of the alleged victim, the alleged victim of that sexual assault or physical abuse shall be informed within three days of the results of the disciplinary action and the results of any appeal. The alleged victim shall keep the results of that disciplinary action and appeal confidential.

Access Log

A log or record shall be maintained for each student's record that lists all persons, agencies, or organizations requesting or receiving information from the record and their legitimate interests. The listing need not include any of the following:

- Students seeking access to their own records
- Parties to whom directory information is released
- Parties for whom written consent has been executed by the student
- Officials or employees having a legitimate educational interest

The log or record shall be open to inspection only by the student and the administrator over Admission and Records and to the Comptroller General of the United States, the Secretary of Education, an administrative head of an education agency, and state educational authorities as a means of auditing the operation of the system.

See BP 4231 Grade Challenges and BP 5530 Student Rights, Grievances, and Due Process.

NOTE: *If the District decides to include provisions related to the security of student records that information can appropriately be included here.*